

QUALITY

POLICY

- 🚗 Challenge ourselves to continually improve by adopting a *risk and process-based approach*
- 🚗 Achieve the highest level of *customer satisfaction* through excellency in our products and services
- 🚗 Maintain a *safe & motivating working environment* and comply with all *statutory, regulatory, principals and customer requirements*
- 🚗 Promote a *quality mind set* with the objective of providing consistently high quality products and services that satisfy all *interested parties*
- 🚗 The management team, through *its leadership and strategic directions*, is engaged in implementing and maintaining the Quality Management System
- 🚗 Foster a *human capital development* approach by creating a *culture of learning and employee engagement*



Alain Ng
Chief Financial Officer
ABC Motors Company Limited

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OBJECTIVES

- 🚗 Ensure business continuity through a structured and secured business environment
- 🚗 Continuously monitor and improve our KPIs
- 🚗 Track areas for improvement and monitor systematically
- 🚗 Achieve quality innovations to deliver products and services right the first time in a timely manner
- 🚗 Provide continuous training, supervision and facilities to ensure a motivating working environment
- 🚗 Ensure that all employees adhere to health and safety guidelines and procedures
- 🚗 Recognize and respond to stakeholder's requirements efficiently
- 🚗 Attain quality products and services through structured and solid line reporting

